

DEEP BAY CONSULTING

Empowering you with your customer management systems

OUR COMPANY

We are a group of technology professionals with a shared vision of providing our clients with an affordable suite of solutions that simplify their customer or member engagement activities.

Why choose us?

1 Experience

We have over 80 years of combined experience providing diverse technology solutions to a variety of industries.

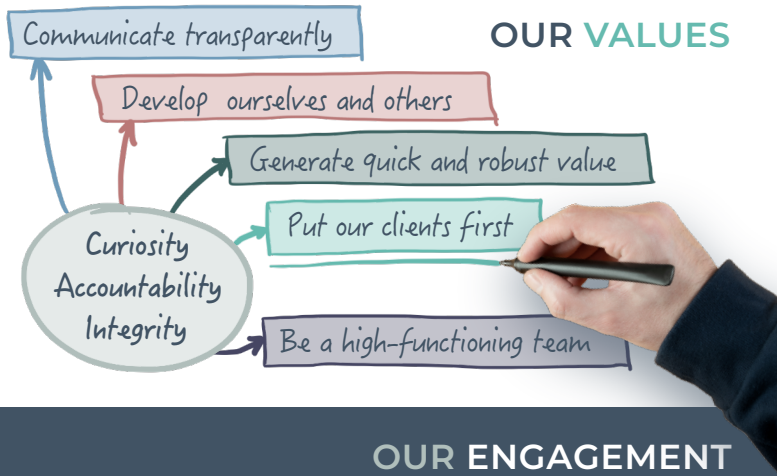
2 One Team

We work in unity with our client teams to implement solutions and ensure they can support everything when the job is done.

3 Environment

We are 100% remote; we don't power office space, run infrastructure, or commute. This makes us flexible and cost-effective.

OUR VALUES



OUR SKILLS

- Small-to-medium businesses, associations, and not-for-profits
- iMIS EMS (setup, enhance, customize, troubleshoot + finance guidance)
- IT management recommendations & strategy
- Jira, Confluence, Miro, Microsoft PowerBI, M365, and SQL Server
- .NET Core (C#) Blazor, JavaScript, TypeScript, HTML/CSS

OUR ENGAGEMENT

Onboard — We learn about your company, culture, processes, and needs

Contact — You call or email us with your need; we'll organize the rest.

Report — We provide frequent timesheet and progress reports

Invoice — You receive monthly invoices from us for actual hours worked

OUR SERVICES

Strategy development — We develop technology strategies to help you achieve your business goals. This includes product evaluations, risk assessments, and economic analysis.

Process improvements — We work with you to understand your processes and make them more efficient. This includes business process evaluations, financial process reviews, and tool fit analysis.

System enhancements — We help you set up, change, fix, and modernize your customer / member management system. This includes implementation coordination, testing, and progress reporting.

Knowledge management — We help you create, organize, and embed your information to ensure your processes are followed and systems are used correctly. This includes training and system adoption.

Metrics creation — We help you visualize your key metrics and performance indicators to generate actionable insights. This includes report development, automation and dashboard creation.

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ABOUT DEEP BAY

Deep Bay is a small oceanside community located on the east coast of Vancouver Island north of Qualicum Beach. It is best known for its ocean-faring activities such as angling, sailing, and kayaking. It is surrounded by Coastal Douglas Fir forests scattered with hiking trails and wildlife. The community spirit is one of friendly, pragmatic, and hard-working families who have chosen this serene location as their home.

The Deep Bay Consulting Ltd (DBC) brand reflects the essence of this community in how it presents itself; from its logo to its team members.





East Coast of Vancouver Island



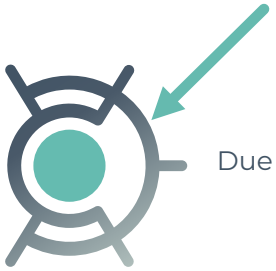
Naturally protective reverse C-shaped harbour



Nautical paradise & lush rain forests



Ship's helm



Due east

Our logo

